



The Retreat at Ponte Vedra Beach Cancellation Policy

Cancellation Policies:

- Sessions will begin and end promptly as scheduled.
- Regardless of your arrival time, sessions will end at the scheduled time.
- If you wish to cancel your session, **48 hour notice** of cancellation is required to avoid being charged for appointments & classes.
- Please cancel online or call or message your instructor directly.
 - Failure to do so will result in a late cancellation charge
- Late cancellations and no-shows will be charged the full amount of the scheduled session.
- To cancel recurring monthly charges, 30 day notification is required.
- In case of last-minute instructor illness or emergency, we will make every attempt to keep your appointment time by booking you into another instructor's schedule. If you do not wish to exercise this option, please let your instructor know in advance so that we may contact you to cancel.

Purchase Policies:

- Advance payment is required to sign up for sessions.
- Special promotions and packages may have unique expiration dates.
- All purchases are non-refundable and non-transferable.

Waivers & Consent for Service:

- Prior to any session, a Waiver of Liability and/or Consent for Treatment must be completely filled out and signed for the service you or your child is enrolled in.

Rules:

- Please be courteous of others while sessions are in progress.
- We kindly ask that you turn off your cell phone before entering your appointment or session to avoid interruptions to you and others during their sessions.
- Please provide feedback on how we can support your educational, health, and wellness goals!

AGREEMENT:

**I HAVE READ THE ABOVE POLICIES AND FULLY UNDERSTAND THEIR CONTENTS.
I VOLUNTARILY AGREE TO THE TERMS AND CONDITIONS STATED ABOVE.**

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Parent Signature

Printed Name

Date

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Participant Signature

Printed Name

Date